



Hasland Infant and Nursery School

Parent Code of Conduct

Reviewed By	Charlotte Lavender
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Next Review Date	September 2026

1. Purpose and scope

At Hasland Infant and Nursery School, we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for children, staff and parents
- Model appropriate behaviour for our children at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and children (through our behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our children
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern

3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language including language that goes against the nine Protected Characteristics
- Displaying a temper, or shouting at members of staff, children or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention and do not deal with this yourself.

- Smoking or drinking alcohol on the school premises
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information about the incident.

Depending on the nature of the incident, the school may then:

- Talk to the parent regarding the incident and about their behaviour in general – explaining what would happen if the incident re-occurred
- Send a warning letter to the parent(s)
- Invite the parent(s) into school to meet with a senior member of staff, the deputy headteacher or the headteacher
- Contact the appropriate authorities (e.g. in cases of criminal behaviour)
- Seek advice from the local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site for a fixed period
- Ban the parent from the school site permanently

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher. The headteacher therefore reserves the right to use any of the above actions dependent on the incident, not necessarily beginning at the first bullet point. The individual needs of parents will be taken into account in any decision-making.

The headteacher will consult the chair of governors before banning a parent from the school site.

Appendix 1:

Initial warning letter from the headteacher

Dear [parent name],

I've received information about your conduct on [time and date].

[Summary of incident, including location, and the effect on staff, pupils and other parents.]

This behaviour is not in keeping with our parent code of conduct.

As written in our parent code of conduct, we do not tolerate this kind of behaviour in our school.

We believe that all staff, pupils and parents are entitled to a safe, respectful and inclusive environment, and that parents are as responsible for creating this environment as school staff.

Further breaches of the code of conduct may result in a ban from the school premises.

If necessary: I'd like to invite you in to school to discuss this incident, and how we can work together to prevent similar issues in the future. Please contact the school office on to book an appointment.

Yours sincerely

Headteacher

Appendix 2:

letter banning a parent from the school site

Dear [parent name],

I am writing to inform you that, after consultation with the chair of governors, I am banning you from the school site until [date]. / permanently.

Despite previous correspondence and conversations about your conduct, there have been further breaches of our parent code of conduct.

[Include details of the incidents, including dates, locations and effects on staff/pupils/other parents for every relevant incident.]

If you do not comply with the ban and attempt to enter school premises, we will have no alternative but to contact the Police for assistance for you to be removed from the grounds. You may also be prosecuted under Section 547 of the Education Act 1996.

If you would like to raise a complaint, you can do so using the school's complaints procedures, which are available from the school office or on our website.

Yours sincerely

Headteacher