



My name is Nicki Boucher, and I am proud to be the Family Support Worker at Hasland Infant and Nursery School.

I am passionate about supporting children and families and helping to create the strong partnerships between home and school that enable every child to flourish. At Hasland Infant and Nursery School, we recognise that children achieve their very best when they feel safe, happy, valued and supported, both in school and at home. This commitment reflects our whole-school approach to wellbeing, inclusion and positive outcomes for every child.

Over the years, I have built strong relationships with a wide range of outside agencies and professionals to ensure that children and families can access the right support at the right time. These include the School Nursing Team, Health Visitors, local secondary schools, the Department for Work and Pensions (DWP), housing services, the Elm Foundation, Ashgate Hospice, Compass Changing Lives, local charities and food banks, CAMHS, Children's Centres and Social Care services.

Our school community is incredibly important to me, and I feel privileged to be part of a nurturing environment where children are encouraged to develop confidence, resilience and a love of learning. I genuinely care about the wellbeing of our families and work closely alongside parents and carers to help children overcome barriers that may affect their learning, attendance or emotional wellbeing. This reflects our commitment to ensuring all children can participate fully in school life and thrive.

No concern is too small. Whether you are facing challenges with parenting, behaviour, routines, sleep, friendships, self-esteem or emotional wellbeing, I am here to listen and help. I can also support families when children are finding it difficult to attend school, helping to build confidence, strengthen attendance and ensure they feel settled and successful in their learning.

In addition, I can offer practical advice and guidance around housing, finances and accessing community support services.

The support available will always be tailored to your family's needs. Sometimes this may involve an informal conversation or meeting; at other times, where more targeted support is needed, we may discuss an Early Help Assessment to ensure the most appropriate services are involved.

My role is to listen without judgement, offer guidance and work alongside families to help them access the support they need. Together, we can help ensure that every child feels safe, included, ready to learn and able to achieve their full potential.

Please feel free to contact me or speak to me in school. I am always happy to chat and discuss how I can support you and your family.

I look forward to meeting and working with you

Nicki Boucher

Family Support Worker

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